

# Tracked stair climber – 400 KG

Product Code: 0490  
Availability: In Stock

Price: ~~6087.80€~~ 5233.80€

Ex Tax: ~~4990.00€~~ 4290.00€

## Description

Electric stair climbing trolley with tracks DW-LH13 – a powerful solution for heavy loads

The DW-LH13 electric stair climbing trolley is a professional electric stair climber with tracks, designed for safe, stable and easy transport of very heavy loads on stairs. This stair climbing trolley, with an exceptional load capacity of up to 400 kg, represents an ideal solution for industry, logistics, warehouses, delivery services and other demanding working environments.

The powerful dual brushless electric drive (2 × 400 W) combined with a 24 V 13 Ah lithium battery ensures reliable operation, smooth movement and long working autonomy. The self-balancing system and tracked mechanism ensure that the DW-LH13 stair climbing trolley remains stable and safe even under full load and on different types of stairs.

Operation is carried out via a digital control panel, which enables intuitive use, while the robust platform ensures safe transport of various types of goods – from heavy packages to industrial equipment. This electric stair climbing trolley significantly reduces physical effort and increases efficiency in everyday work.

## Why choose the DW-LH13 stair climbing trolley?

- Highly powerful stair climbing trolley with a load capacity of up to 400 kg
- Strong electric drive (2 × 400 W) for smooth and stable

movement

- Tracked system for safe transport on stairs
- Self-balancing mechanism for increased user safety
- Digital control panel for easy operation
- Robust construction made of steel and aluminium alloy
- Suitable for professional and industrial use

**Technical specifications:**

- Battery: 24 V, 13 Ah, lithium
- Motor: 2 × 400 W, brushless
- Load capacity: up to 400 kg
- Speed: average 40 steps/min ( $\pm 5\%$ )
- Track inclination: 0-20° ( $\pm 5^\circ$ )
- Platform size: 68 × 55 cm
- Dimensions (L × W × H): 108 × 59 × 135 cm ( $\pm 2$  cm)
- Folded dimensions: 108 × 59 × 32 cm ( $\pm 2$  cm)
- Weight: 72  $\pm 1$  kg

The DW-LH13 stair climbing trolley is the right choice for anyone who needs a reliable, safe and extremely powerful electric stair climbing trolley for transporting heavy loads on stairs.

Warranty card  
Warranty conditions

The warranty period begins on the date of sale and is valid for 12 months, unless otherwise stated for a specific product.

The company IKI-PRO doo (hereinafter referred to as the "importer") guarantees the buyer flawless operation within the warranty period of 12 months from the delivery of the product, unless a longer warranty period is legally stipulated for the product.

To claim the warranty, the buyer must present the invoice and warranty card for product identification.

In the event of any intervention in the machine without the importer's approval, the warranty will be void. The exception is the procedures specified in the instructions for use, if carried out in accordance with the instructions.

The warranty is only valid if the machine is used correctly and as permitted.

The warranty is valid only in the Republic of Slovenia.

The warranty does not apply to:

- Errors resulting from improper handling (e.g. procedures not specified in the instructions for use).
- Defects resulting from repairs, modifications, improper cleaning, etc., carried out by unauthorized persons.
- Damage resulting from fire, earthquake, flood, lightning, other natural disasters or a polluted environment.
- Defects resulting from negligent or improper storage (high temperature, humidity) or lack of maintenance.
- Defects resulting from wear and tear.
- Faults resulting from foreign objects entering vital parts of the machine.
- Cases where there are any changes to the purchase date, buyer's name, seller's name or serial number on the warranty card.
- Inadequate transportation by the buyer (e.g. damage to the product after receipt, exposure to moisture, condensation, rain, snow, hail or improper handling of the product).
- Batteries are not covered by the warranty. Their lifespan depends on the way they are used, charged, discharged and

stored, which the manufacturer or seller cannot influence.

Warranty claim:

The warranty applies to the free delivery or replacement of spare parts at the IKI-PRO doo location if the defect occurred within the warranty period.

The buyer is responsible for the delivery and collection of the product at the company's headquarters at their own expense and responsibility. The seller does not guarantee the collection or delivery of the machine under warranty.

The warranty does not cover any costs or financial losses incurred by the buyer due to a malfunction or failure of the machine.

The seller's liability under the warranty is limited solely to the repair or replacement of the machine (if repair is not possible). The seller is not liable for any other damage or loss incurred by the buyer due to a malfunction of the machine.

If the seller and the buyer agree in writing, the seller may send replacement parts to the buyer, who will replace them at his own risk.

If repair of the product is not possible within a reasonable time, the seller and the buyer shall mutually agree on further options, such as product replacement, refund or other appropriate solution.

Exceptions and application of warranty conditions:

These warranty terms apply to all products, except in cases where a specific product is stated differently on the website in the "Warranty Terms" tab or if the product does not have a "Warranty Terms" tab due to its nature. If a product is not covered by a warranty or if a different warranty term is published for the product (e.g. "B2B Warranty Terms" or "Manufacturer's Warranty"), the terms stated in the tab for the specific product apply.

For products for which the law provides for a mandatory warranty, minimum warranty periods and conditions apply in accordance with applicable regulations. In such cases, these warranty conditions apply only if they do not conflict with legal requirements.

## Manufacturer's warranty:

For products for which the manufacturer provides a warranty, warranty obligations are implemented exclusively under the conditions specified by the manufacturer. IKI-PRO doo does not assume responsibility for fulfilling the manufacturer's warranty obligations. In such a case, each product has a "Manufacturer's Warranty" tab.

## Voluntary nature of the guarantee:

For products not covered by a legally binding warranty, this warranty is voluntary . The importer voluntarily undertakes to remedy defects under certain conditions and does not assume the obligations that apply to legally prescribed warranties.

## A factual error in B2B purchasing:

For customers purchasing as a business (B2B), the deadline for claiming a material defect is 7 days from receipt of the product . After this deadline, material defects can no longer be claimed. The buyer is obliged to check the product upon receipt and report any defects immediately.

## Additional clarification:

These general warranty terms apply to all products, unless otherwise stated for each product in the "Warranty Terms" tab (e.g. "B2B Warranty Terms" or "Manufacturer's Warranty"). Buyers are required to check the warranty terms stated for each product before purchasing.

The stated warranty conditions are a translation of the original warranty conditions published in the Slovenian language. We accept the possibility of translation errors. In such a case, the context of the original warranty conditions applies.

## Product Gallery