Tracked stair climber – 210 KG

Product Code: 0489
Availability: In Stock

Price: ~~3403.80€~~ 3037.80€

Ex Tax: ~~2790.00€~~ 2490.00€

Description
Electric Stair Climber DW-LH12
The DW-LH12 is a modern electric stair climber, designed for safe and easy transport of cargo on stairs. This is a crawler-type stair climber, powered by a 400 W brushless motor and a 24 V 13Ah lithium battery, ensuring reliable and strong performance even on demanding surfaces.

This crawler stair climber is built from a steel plate and aluminum alloy track frame, providing robustness, stability, and long service life. With a load capacity of up to 210 kg and a compact foldable design, the DW-LH12 is ideal for use in industry, healthcare, logistics, and delivery.

Key advantages:
• Powerful and quiet electric drive
• Easy operation via digital control panel
• Crawler mechanism ensures stable movement on all types of stairs
• Compact foldable design for easy storage and transport
• Load capacity up to 210 kg

Technical specifications:
• Battery: 24V 13Ah lithium
• Motor: 400 W brushless
• Load capacity: 210 kg
• Folded dimensions: 124×53×35.5 cm

• Unfolded dimensions: 105×50×115 cm
• Weight: 41.2 ± 2 kg

The DW-LH12 is an excellent choice for anyone looking for a reliable and efficient crawler stair climber for carrying heavy loads up and down stairs.

Warranty card
Warranty conditions

The warranty period begins on the date of sale and is valid for 12 months, unless otherwise stated for a specific product.

The company IKI-PRO doo (hereinafter referred to as the "importer") guarantees the buyer flawless operation within the warranty period of 12 months from the delivery of the product, unless a longer warranty period is legally stipulated for the product.

To claim the warranty, the buyer must present the invoice and warranty card for product identification.

In the event of any intervention in the machine without the importer's approval, the warranty will be void. The exception is the procedures specified in the instructions for use, if carried out in accordance with the instructions.

The warranty is only valid if the machine is used correctly and as permitted.

The warranty is valid only in the Republic of Slovenia.

The warranty does not apply to:

- Errors resulting from improper handling (e.g. procedures not specified in the instructions for use).
- Defects resulting from repairs, modifications, improper cleaning, etc., carried out by unauthorized persons.
- Damage resulting from fire, earthquake, flood, lightning, other natural disasters or a polluted environment.
- Defects resulting from negligent or improper storage (high

temperature, humidity) or lack of maintenance.
- Defects resulting from wear and tear.
- Faults resulting from foreign objects entering vital parts of the machine.
- Cases where there are any changes to the purchase date, buyer's name, seller's name or serial number on the warranty card.
- Inadequate transportation by the buyer (e.g. damage to the product after receipt, exposure to moisture, condensation, rain, snow, hail or improper handling of the product).
- Batteries are not covered by the warranty. Their lifespan depends on the way they are used, charged, discharged and stored, which the manufacturer or seller cannot influence.

Warranty claim:

The warranty applies to the free delivery or replacement of spare parts at the IKI-PRO doo location if the defect occurred within the warranty period.

The buyer is responsible for the delivery and collection of the product at the company's headquarters at their own expense and responsibility. The seller does not guarantee the collection or delivery of the machine under warranty.

The warranty does not cover any costs or financial losses incurred by the buyer due to a malfunction or failure of the machine.

The seller's liability under the warranty is limited solely to the repair or replacement of the machine (if repair is not possible). The seller is not liable for any other damage or loss incurred by the buyer due to a malfunction of the machine.

If the seller and the buyer agree in writing, the seller may send replacement parts to the buyer, who will replace them at his own risk.

If repair of the product is not possible within a reasonable time, the seller and the buyer shall mutually agree on further options, such as product replacement, refund or other appropriate solution.

Exceptions and application of warranty conditions:

These warranty terms apply to all products, except in cases where a specific product is stated differently on the website in the "Warranty Terms" tab or if the product does not have a "Warranty Terms" tab due to its nature. If a product is not covered by a warranty or if a different warranty term is published for the product (e.g. "B2B Warranty Terms" or "Manufacturer's Warranty"), the terms stated in the tab for the specific product apply.

For products for which the law provides for a mandatory warranty, minimum warranty periods and conditions apply in accordance with applicable regulations. In such cases, these warranty conditions apply only if they do not conflict with legal requirements.

Manufacturer's warranty:

For products for which the manufacturer provides a warranty, warranty obligations are implemented exclusively under the conditions specified by the manufacturer. IKI-PRO doo does not assume responsibility for fulfilling the manufacturer's warranty obligations. In such a case, each product has a "Manufacturer's Warranty" tab.

Voluntary nature of the guarantee:

For products not covered by a legally binding warranty, this warranty is voluntary . The importer voluntarily undertakes to remedy defects under certain conditions and does not assume the obligations that apply to legally prescribed warranties.

A factual error in B2B purchasing:

For customers purchasing as a business (B2B), the deadline for claiming a material defect is 7 days from receipt of the product . After this deadline, material defects can no longer be claimed. The buyer is obliged to check the product upon receipt and report any defects immediately.

Additional clarification:

These general warranty terms apply to all products, unless otherwise stated for each product in the "Warranty Terms" tab (e.g. "B2B Warranty Terms" or "Manufacturer's Warranty"). Buyers are required to check the warranty terms stated for each product before purchasing.

The stated warranty conditions are a translation of the original warranty conditions published in the Slovenian language. We accept the possibility of translation errors. In such a case, the context of the original warranty conditions applies.

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